

Lessons Learned: A review of claims against IP Professionals

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How is PAMIA doing?

- Assets of £28m
- Claims Provisions of £10m
- Regulatory Capital of £15m
- Solvency Requirement of £5m
- 95% Market Share
- Possible expansion into Canada

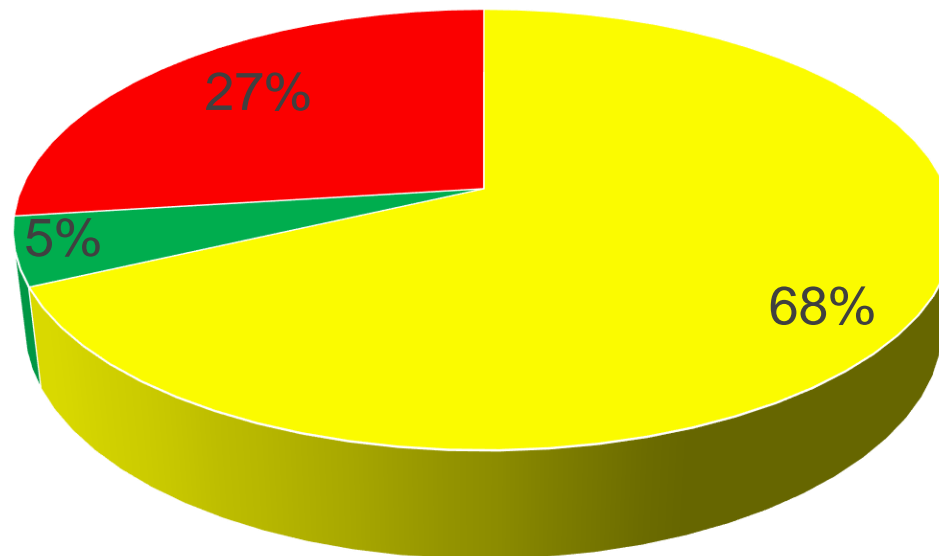
How are claims handled?

- Notification to PAMIA
- Claims Committee
- In-house legal team
- Focus on mitigation/settlement
- External lawyers for litigation
- No claims loading applied to premiums

Claims statistics

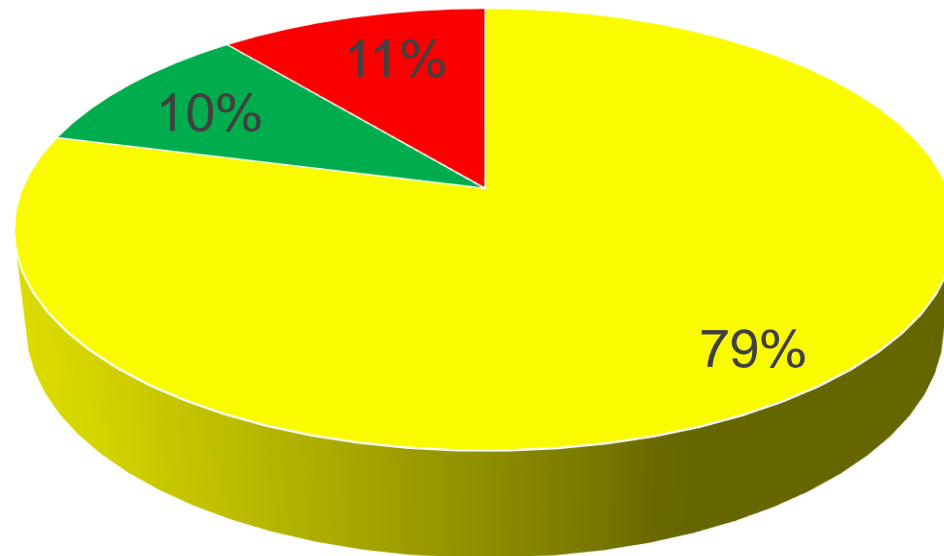
- 9,000 Notifications
- 360 Claims
- £20m Claims Payments
- £3.5m Largest Loss
- Only 6 Trials

Percentage of Notifications



■ Patents ■ Designs ■ Trade Marks

Value of Claim Payments



■ Patents ■ Designs ■ Trade Marks

Work Type	Percentage of Number of Notifications	Percentage of Value of Claims Payments
Fee Payments	40%	12%
Infringement Advice	2%	10%
Prosecution Errors	54%	72%
Opposition Errors	2%	3%
General Advice	1%	1%
Transaction Errors	1%	2%

Work Type	Percentage of Number of Notifications	Percentage of Value of Claims Payments
Fee Payments	44%	0%
Infringement Advice	5%	3%
Prosecution Errors	48%	95%
Opposition Errors	0%	0%
General Advice	2%	2%
Transaction Errors	1%	0%

Work Type	Percentage of Number of Notifications	Percentage of Value of Claims Payments
Fee Payments	40%	1%
Infringement Advice	10%	29%
Prosecution Errors	35%	48%
Opposition Errors	14%	7%
General Advice	1%	9%
Transaction Errors	1%	9%

1. A hair raising mistake

- Firm took over responsibility for a CTM for hair products
- Firm failed to notify OHIM
- Revocation application sent to former attorneys
- Forwarded to old address for client in Australia
- Revocation application not defended and lost
- Competitor took action against the client
- Client forced to negotiate to recover its rights
- PAMIA met some of the cost of acquiring trade marks

2. A catalogue of errors

- Client wanted to launch new range of clothes for a catalogue
- Sought advice from firm on availability of trade mark
- Insisted that advice was short and cheap
- Firm obliged, advising “should be OK”
- Firm did not advise about risks associated with a similar trade mark
- Owner of similar trade mark took action following launch
- Client decided to settle and pursued firm
- PAMIA settled claim because risks not explained to client

3. Incomplete transmission

- EP Application
- Last day of priority period
- Invention published
- Faxed to EPO
- Only 1 page sent instead of 32
- EPO responded next day
- Rights lost
- PAMIA paid compensation for loss of licensing agreement
- PAMIA's 3 largest claim payments relate to loss of priority claims

4. Not a withdrawal agreement

- Member acting for client in trade mark opposition
- By a settlement the opponent agreed to withdraw opposition
- Technical assistant misunderstood agreement
- Technical assistant drafted letter withdrawing client's application
- The responsible partner signed the letter
- Client spent four years and a lot of money re-establishing its rights
- PAMIA made a substantial contribution to the associated costs

5. China crisis

- Firm was instructed to file an international registration designating China
- Firm failed to tick box for China
- A Chinese local filed a Chinese trade mark application for the client's mark
- The client's plans to launch its high end product in China were thrown into disarray
- Opposition was filed, but prospects were uncertain
- PAMIA contributed to cost of purchasing local's application

6. Lost opportunity

- Client wanted to sell jukebox in USA
- Aware of patent it would infringe
- Asked firm if in force
- Firm sought advice from local searchers
- They advised the patent had been renewed
- Firm advised that the patent was in force
- Client subsequently learned that the patent had, in fact, not been renewed
- Sought damages for lost opportunity
- Successfully defended to Court of Appeal

7. An unnecessary restriction

- Client filed US patent application
- Examiner indicated patent would be granted if a specific limiting amendment were agreed
- Firm agreed the amendment
- Equivalent EP granted without restriction
- Competitor launched product in USA which did not infringe solely because of the limitation
- Risk firm was negligent in accepting the amendment and damages paid for loss of opportunity to take action

Current disputes

- Case turning on whether the firm was instructed to file an application
- Case turning on whether the client suffered any loss as a result of the firm failing to file an appeal in time against the refusal of a patent application
- Case turning on whether the firm selected a competent overseas attorney to file an application

Risk mitigation tips

- Do not succumb to cost cutting pressures
- Do not allow clients to run up large debts
- Make clients aware of the need for timely instructions
- Avoid communication failures
- Keep good records of instructions

Trends

- Ombudsman complaints
- Regulatory actions
- Druckexemplars issued with errors
- Foreign filing licences

PAMIA™

Thank you
Any questions?

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